



## Looking for Talented International Support Engineer Amsterdam (m/div/f)

E2M Technologies is a young, vibrant fast-growing company with its headquarters in Amsterdam, the Netherlands. E2M has a wealth of experience in the design, development and manufacturing of electric motion and control loading systems for a wide variety of applications such as vehicle simulation (aircraft, cars, trains, armored vehicles, etc.), entertainment rides, research and development applications.

E2M products are exported worldwide from our EU and US offices. The vibe at E2M is informal, dynamic, challenging and flexible.

Our unique position in the market is growing rapidly. For the extension of our international team, we are looking for an enthusiastic colleague with a passion for high-tech systems and for the ultimate art of engineering.

Why do so many people join E2M and stay for a career? Because this is the place where you get to apply your creativity, work with smart people on fascinating projects, and make a positive impact on people's lives. It is a place where you can learn, innovate and grow professionally.

### How could your new working life at E2M look like?

Our Support engineers aren't just technically gifted they are also good communicators who focus on customer's satisfaction and customer's benefit.

- You work with international and diverse teams
- You are located in the lively vibrant metropolis of Amsterdam and you will travel across Europe
- You provide high-quality technical guidance and assistance to our demanding customers

- You help our customers to resolve system problems
- You develop and maintain expertise on E2M products
- You ensure customer satisfaction through accurate, detailed and timely responses to problems and queries
- You troubleshoot system faults remotely or on site to the component level and work together with nice colleagues from mechanical and systems engineering-team to take the best corrective action
- You will be responsible of training and commissioning tasks for the customers
- You build and maintain a trustful and excellent customer relationship
- As a technical expert you assist our customers on-site or providing telephone or remote help

### **What will E2M offer to you?**

- An open, modern working environment with a big corporation in the background
- Working with advanced high-tech products and fascinating clients
- A pleasant and enjoyable working climate where we help and support each other
- Using short and straightforward communication lines
- Certain possibilities for growth in responsibilities
- Personal development and trainings
- Competitive compensation
- A centrally located office with kitchen, coffee, snacks and good food
- The best colleagues you can wish for
- Every day new challenges and in no case boredom

### **Our ideal candidate**

- Is a dedicated problem solver with profound technical background
- Feels challenged by complex customer issues and requests
- Holds a Bachelor or master's degree in engineering
- Has excellent communication skills in English
- Brings preferably 3-5 years of relevant work experience
- Likes to travel around the world
- Holds a driving-license
- Brings strong customer orientation and flexibility
- Is a team-player
- Works independently and task driven
- As Dutch language and Dutch nationality is not a must, we would be delighted to welcome international candidates in our team
- The following skills are an advantage:
  - Experience with (high tech) motion control systems
  - Ability to read and interpret schematics, manuals and procedures
  - Programming experience
  - German and/or French

If you are interested, please apply to MTS HR Germany in Berlin via email to Ms Sabine Bacher ([sabine.bacher@mts.com](mailto:sabine.bacher@mts.com)). Your application should include motivation letter and CV in English language.

We are looking forward to receiving your application!